

# TUCSON PIMA COLLABORATION TO END HOMELESSNESS COORDINATED ENTRY ACCESS POINTS

*In response to COVID-19, housing assessments are being conducted by phone only at most Access Points. Assessments are currently available at the locations/phone numbers and times lists below.*

## What to expect when completing a Coordinated Entry assessment by phone:

- You may be asked to make an appointment for an assessor to give you a call back or forwarded to voicemail. If this happens, try calling another Access Point or wait for a return call from the Access Point with which you left a message. They will return your call within 1 business day.
- You may be referred to a different agency or phone number on this list.
- You will be read a release of information that you normally would sign in person but will be only asked if you agree to it.
- You will be asked to complete a brief health screening to assess need for isolation as a result of COVID-19.
- The housing assessment process will take about 30 minutes.

### **Primavera Foundation**

Phone: M, W, Th, F, 1PM-4PM  
T, 8AM-4PM  
(520) 308-3079

#### *Complete an Assessment In-Person:*

HIP Drop-In Center  
811 S. 6<sup>th</sup> Avenue  
M, W, Th, Fri, 9AM-12:30PM

### **Our Family Services – telephone only**

M-F, 9AM-4PM  
(520) 323-1708

### **City of Tucson – telephone only**

M-F, 7:30AM-4PM  
(520) 850-1663  
(520) 850-0380

### **Salvation Army – telephone only**

M-F, 2pm-7pm  
(520) 622-5411

### **La Frontera RAPP**

#### *Complete an Assessment In-Person:*

RAPP Day Center  
4554 S Palo Verde Rd.  
M-F, 8AM-4PM

### **Old Pueblo Community Services – telephone only**

M-F, 9am-4pm  
(520) 546-0122

## **24-HOUR CRISIS HOTLINE SERVICES**

*Not a part of the Coordinated Entry system.*

### **Emerge! Crisis Hotline (Domestic Violence)**

(520)795-4266 or (1-888)428-0101

### **Safe Place (Youth Ages 12-17)**

(520) 320-5122

### **Community Wide Crisis Line (Mental Health)**

(520) 622-6000

### **Veterans Crisis Line**

(800) 273-8255

*Updated June 21, 2023. This information is changing frequently. Visit [www.tpch.net/coordinatedentry](http://www.tpch.net/coordinatedentry) for most current information. If information listed here is out of date, please email [tpch@tucsonaz.gov](mailto:tpch@tucsonaz.gov).*