

CODE OF CONDUCT

The TPCH Code of Conduct is defined by Article IV the TPCH Governance Charter available at www.tpch.net.

Purpose

TPCH believes that an organization's representatives have a responsibility to demonstrate the highest standards of ethical and accountable behavior, to set the tone and to foster the same conduct in others. Each participant accepts an obligation to act in the best interest of TPCH as a whole. For this reason, our conduct and ethical behavior must be beyond reproach and free of impropriety.

Public Availability

The Code of Conduct is posted on the TPCH website for public review at www.tpch.net.

Violations and Remedies

The CoC Board will address any violation of this Code on a case-by-case basis. By a majority vote, the Board may take disciplinary action to remedy a violation up to and including severance of contracted relationships and/or removal from the CoC, Board, or other TPCH bodies.

Code of Conduct

All members will adhere to the principles and policies and procedures of the Continuum of Care, including but not limited to:

- a. Review, understand and comply with all TPCH governance documents, policies and procedures.
- Promptly disclose any current or potential conflict as outlined in the TPCH Conflict of Interest Policy and Procedures.
- c. Report behavior that crosses ethical boundaries to the TPCH Board Chair in written or electronic form.
- d. Speak up when you disagree or have a question; participate fully in discussions; once an issue has been discussed and decided, support and defend the final decision.

- e. Think broadly of the entire community. Treat all members and constituents in a fair and consistent manner when participating in TPCH discussion and decision-making. Refrain from promoting personal interests or biases.
- f. Keep confidential any privileged or sensitive information gained by TPCH participation.
- g. Look for ways to collaborate with other local organizations and government agencies.
- h. Treat colleagues respectfully. Ask questions from curiosity and for clarification. Disagreements should focus on issues, not personalities or individuals. Look for ways to draw on the expertise of all members.
- i. Come to meetings prepared to be as knowledgeable as possible about the issues.
- j. Encourage innovation and improvement while respecting history and prior accomplishments.
- k. Be a good ambassador for TPCH. Look for the opportunities to educate community members/potential stakeholders about TPCH.