

## PIMA COUNTY RESOURCES FOR HOMELESSNESS PREVENTION, EVICTION ASSISTANCE AND HOMELESS SERVICES

# PIMA COUNTY

## **AGENDA**



Introductions



Overview of Services Offered at Community and Workforce Development Department



Accessing Resources



Questions/Comments

## INTRODUCTIONS & OVERVIEW OF SERVICES

- Magali Lopez, Homeless Services Division Manager Community and Workforce Development Department
- Jenifer Darland, Director Office of Housing Opportunities and Homeless Solutions
- Divisions Covered:
  - Community Action Division: Support for basic needs and eviction prevention
  - Emergency Eviction Legal Services Division: Legal support for eviction cases
  - Homeless Services Division: Assistance for those experiencing homelessness and eviction prevention for those at eminent risk of homelessness

## COMMUNITY ACTION DIVISION (CAD)

#### **Key Services:**

- Eviction Prevention
- Rental & Mortgage Assistance (1 time per every 12 months) (This also includes if you have been helped with same funding through Interfaith Community Services, The Salvation Army, Primavera, Chicanos Por la Causa), Utility Assistance
- Utility Discount Programs (Water, Garbage and Sewer)
- Appliance Repair and/or Replacement Services (HVAC, refrigerator, stove, dryer, heaters, water cooler must own the dwelling)
- Diaper Pilot Program (while supplies last)

Eligibility: Based on federal guidelines and availability of funding

\*\*By appointment only\*\*

#### Required Documents:

State-issued ID, proof of income, rental notices, utility bills, etc.

## EMERGENCY EVICTION LEGAL SERVICES (EELS)

#### **Key Services:**

- Legal Help for Tenants Facing Eviction:
  - Free legal advice and representation
  - Navigators assist with understanding the eviction process and connecting tenants to additional resources

Eligibility: Tenants whose income is at or below 80% of area median income & evidence of eviction risk (5-day notice, court case)

\*\*By appointment only\*\*

### HOMELESS SERVICES DIVISION

#### Location: Sullivan Jackson Employment (& Resource) Center

#### **Key Services:**

#### Walk-ins and phone calls accepted for those experiencing homelessness

- VI-SPDAT assessments (entered into the Coordinated Entry System)
  - · Coordinated Entry: A system that prioritizes those most in need and matches them with appropriate resources.
- Hygiene kits, blankets
- Emergency shelter resources

#### Outreach Services

- Team can go out to offer services to those with transportation and communication barriers
- Navigation services

Eligibility: Must be experiencing homelessness as defined by the Department of Housing and Urban Development (HUD):

- Category 1: Literally Homeless
- Category 4: Fleeing or Attempting to Flee Domestic Violence

#### Homeless Prevention Hub

 Assess people using the Homeless Prevention Assessment Tool and enter into Coordinated Entry System

#### Eligibility:

 Category 2: Those at imminent risk of homelessness (must have 14-day notice, proof of imminent risk, etc.)

## **ACCESSING ASSISTANCE/CONTACT INFORMATION**

Division	Contact Information	Hours
	Main Office/Diaper Program: (520) 724-2460	
Community Action Division (CAD)	Rent/Mortgage & Utility Assistance: (520) 724-2667	
	Discount Program: (520) 791-5443	8 a.m 5 p.m.
	Address: 2797 E Ajo Way, Tucson, AZ	Mon-Fri
<b>Emergency Eviction Legal Services</b>		
(EELS)	(520) 724-3357 or Contact Form Online Emergency	
	Eviction Legal Services   Pima County, AZ	
	Address: SJEC - 400 E 26 <sup>TH</sup> ST. Tucson, AZ	
Homeless Services Division	Main Office: (520) 724-7300	
	Prevention Hub: (520) 724-7334	

## PRESENTER CONTACT INFORMATION:

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## QUESTIONS/COMMENTS



## THANK YOU!