



TUCSON PIMA COLLABORATION TO END HOMELESSNESS COMMITTEE / COALITION REPORT TO THE COC BOARD and/or GENERAL COUNCIL

COMMITTEE NAME: Coordinated Entry Committee

Motions Passed by committee since last General Council Meeting

- 5/29/25 Motion - To change the wording for the Housing Questionnaire household question 2 to "How many minor aged children will be living with you if you receive housing"
- 5/29/25 Motion - To change the wording for the Housing Questionnaire DV Question, "If yes to 16" and for the family question "If yes to 19"
- 5/29/25 Motion - To have SIROW/Keith B. track and analyze quarterly data on the new assessment tool.

Updates on Committee's Essential Functions

New committee chair: Danell Jessup
New committee vice chair: Zach Simmons
Newly elected member: Lucinda Anderson

The CE Committee continues to assess the effectiveness of the Coordinated Entry system, including the use of the new Housing Questionnaire, new Batch Match processes, Transfer Policy, etc. We regularly review data and engage stakeholders to help guide us in making necessary adjustments, ensuring that identified issues are resolved in a timely manner so the community is served effectively by the system.

Updates on New Projects

New assessment tool: We used both the VISPDAT and the new Housing Questionnaire (HQ) assessments for a period of 90 days, allowing community members the opportunity to remain active in the system for the transition. This interim launch period is over, and as of 6/30/25, our community is only using the HQ.

Batch Match: We have reduced the batch list prioritization down to 15, to more accurately reflect the number of housing slots available in the community. We have also identified and implemented a method of documenting attempts to locate, replacing names on the list at a steadier pace, and therefore preventing stagnation of the list. Soon, we will be adding sub-population prioritization lists for families, veterans, and youth to ensure specialized programs have an adequate number of people to serve.

Committee Representative for General Council:

Danell Jessup, Chair



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COMMITTEE NAME: Lived Experience Council

Motions Passed by committee since last General Council Meeting

- The only motions passed by the Lived Experience Council since the previous General Council meeting was approving meeting minutes and agendas.

Updates on Committee's Essential Functions

- Members of LEC are participating in the TPCH Policy Subcommittee and Housing Central Command Stabilization Team
- Assisting with community support efforts and stabilization
- Continuing to carry out current assigned strategic plan

Updates on New Projects

- Discussion on planning another social event for recently housed clients to build community
- Has been participating in the TPCH Strategic Planning process
- Looking to review data about how the community is being served



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COMMITTEE NAME: CoC Program Grant Committee

Motions Passed by committee since last General Council Meeting

N/A

Updates on Committee's Essential Functions

The CoC Program Grant Committee (PGC) supports the CoC by monitoring funded projects for performance, identifying projects experiencing challenges, and offering support and technical assistance to projects as needed. Through reports and recommendations, the PGC supports the Board and stakeholders (ex. review committees) to make informed decisions around CoC funding, reallocations, and strategy.

The committee has lately increased its focus on creative and efficient ways to offer support and technical assistance to funded projects. Along those lines, we identified two performance indicators - reducing returns to homelessness and prompt access to housing – as our primary focus for support and intervention. We also adjusted our monthly meetings to spend less time on report and data analysis and more time on conversation with funded projects to gain context about issues and discuss challenges, opportunities, best practices, and actionable strategies, particularly related to those two indicators.

We are now exploring a new monitoring framework that would include annual Performance Improvement Plans (PIPs), annual site visits, quarterly cohort conversations, and monthly case conferencing meetings for program supervisors – most of those activities are already underway and outlined below.

Updates on New Projects

- **Quarterly Conversations (Boots on the Ground sessions):** In 2024, the PGC launched quarterly "Boots on the Ground" conversations, scheduled after each General Council meeting. Each session is designed to facilitate learning and discussion of shared challenges, best practices, and resources among CoC projects. Most sessions include a presentation or provider panel discussion, followed by breakout conversations to share experiences, strategies, and ideas. Topics are drawn from trends noted in PGC site visits, check-in conversations, and quarterly reports. Any interested community members are welcome, but CoC-funded projects are required to have at least one staff member attend. Sessions may be especially beneficial for frontline staff, program managers, and individuals with lived experience in the homelessness space. Our May session included an overview of site visit findings and presentations about best practices/innovative ideas by staff at Our Family Services and Compass Affordable Housing. Notes and ideas from the discussion were circulated after the meeting. Today's session – after the General Council meeting – will focus on strategies for engaging housing clients with substance use disorders (SUD).
- **RRH Stabilization Case Conferencing Calls:** To support our priority performance indicator of reducing returns to homelessness and the CoC-wide Move On Strategy, the PGC launched monthly case conferencing sessions for

funded RRH project supervisors (ex. managers) in July. These sessions will be the third Thursday of each month, online, 9:30-11am. 21 providers from funded projects and other community agencies joined our first call in July. Providers shared details about at least one “thriving” individual on their current caseload and 1-3 “vulnerable” individuals (particularly those enrolled ~9 months). Providers said they appreciated the format and space to hear about shared challenges and brainstorm out-of-the-box solutions together. Moving forward, we hope to post notes and ideas from these calls on the Community Resource Share Basecamp.

- **Committee Activity Prioritization:** In July, the committee reviewed potential projects and ideas to take on for the upcoming year. Activities of most interest to the committee included RRH Stabilization calls, collaborative meetings and performance standard conversations with SPE, and the Boots on the Ground quarterly conversations. The committee will be looking at how to balance these activities with existing required monitoring activities.
- **Upcoming Focus and Tasks:** In preparation for the NOFO release, the PGC will be having a joint meeting with the SPE committee in August to review system performance measures and identify projects that may be subject to reallocation. The committee also needs to elect new leadership, since Lisa’s term as co-chair has expired. Depending on CoC Lead capacity over the next few months amid the NOFO timeline, PGC may cancel one of their upcoming meetings.

Committee Representative for General Council: Lisa Floran



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COMMITTEE NAME: System Performance & Evaluation

Motions Passed by committee since last General Council Meeting

Meeting on 6/10: Motion: to approve the Consent Agenda. Made by Keith B., seconded by Sara Weis. *Motion passes with 3 in favor, 0 opposed and 0 abstentions.*

Motion: to approve the meeting minutes from April & May. Made by Keith B., seconded by Lara Law. *Motion passes with 3 in favor, 0 opposed and 0 abstentions.*

Motion: to approve the draft report to go to the TPCH Board. Made by Keith B., seconded by Louisa Osborn *Motion passes with 4 in favor, 0 opposed and 0 abstentions.*

Updates on Committee's Essential Functions

In our 6/10/25 meeting, the SPE committee heard updates from committee lead Keith Bentele on the work of the Arizona Housing Analytics Collaborative (AzHAC).

Keith B discussed the draft Continuum of Care (CoC) & Homeless Management Information System (HMIS) Lead Review Summary & Recommendations. One recommendation, better coordination is already happening in the now regular executive coalition meetings. Discussion of need to find ways to better incorporate direct service providers with committees, leadership, etc. Discussion of barriers to use of ShelterPoint.

Elaine M. reviewed the FY 2024 NOFO Debrief with the committee (attached). Possible coordination the System Performance Evaluation (SPE) & Continuum of Care Program Grant (CoCPG) committees, especially on areas of low scores or 0 scores. SPE & CoCPG can review the actual requirements, research other communities to see who scored high and reach out for guidance on the performance measure/scoring.

In our 7/8/25 meeting, the SPE committee reviewed data on bed utilization in TPCH ES projects. This sparked a discussion of the difficulties of creating an accurate bed utilization ratio with existing data.

There was also a review of the 2025 HIC data in recent historical context. Relative to 2025 all project types increased, with the exception of TH & SH units. ES project beds increased 43%, # of clients in RRH increased 63%, and the # of PSH units increased 12%. Discussion about how to report these numbers earlier in the calendar year in the future to inform planning.

Brief review of total counts from the 2025 PIT in historical context. Discussion of how and whether we want to promote PIT count numbers in the future.

Last, there was a discussion about the a set of Shelter SOPs developed as a part of a Statewide Standard Operating Procedures Process evaluation initiated by AHCCCS in collaboration with a unit at ASU. General support for the SOPs identified and concern about provider capacity to meet high standards with limited staff and funding.

Updates on New Projects

Committee Representative for General Council:

Keith Bentele



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COMMITTEE NAME: HMIS

Motions Passed by committee since last General Council Meeting

- Approved process for individuals to request their own HMIS records
- Approved the creation of new Agency Agreement and new End User Agreement to be used for agencies who need read-only access to HMIS, and will not be doing any data entry, and created separate HMIS Read-Only Access Request Form
- Approved new data entry timeliness standard for program intake/exit from 2 business days to 3 calendar days, in order to align with the Annual Progress Report that is generated by HMIS
- Approved HMIS access to Community Medical Services
- Approved HMIS access to Spirit Lutheran Church
- Approved final draft of DWEL Data Sharing Agreement, and forwarded recommendation to TPCH Board, who approved
- Phil Pierce was elected Vice-Chair of HMIS Committee

Updates on Committee's Essential Functions

- Reviewed HIC & PIT prior to releasing publicly.
- Monthly HMIS Agency Admin Technical Assistance sessions continue, in order to build deeper knowledge and share best practices
- Working on the development of the TPCH Strategic Plan

Updates on New Projects

- Currently considering joining other two CoC's in Arizona to have state-wide shared HMIS
- Currently working on RFP process for potentially selecting new HMIS vendor



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COMMITTEE NAME: Diversity, Equity, and Inclusion Committee

Motions Passed by committee since last General Council Meeting

The only official motions passed by the DEI Committee were to approve their meeting agendas and minutes. The committee engaged in critical discussions and expressed strong alignment around several key priorities, which continue to inform our direction and planning.

Updates on Committee's Essential Functions

DEI Committee has been focused on strategic planning. We worked to identify a few key areas to focus on, like:

- Strengthening coordination and collaboration across agencies
- Making sure services are respectful, person-centered, and dignified
- Responding to shifts in federal policy that could impact equity work
- And addressing resource gaps for vulnerable groups

We've also been talking about how to use data more effectively to inform our work. There's strong interest in partnering with the System Performance Evaluation or HMIS Committees to get regular reports that break down service data by demographics, things like race, gender identity, language, disability, and veteran status. That kind of data could help us spot patterns or disparities and respond in a more informed, equitable way.

We've started reviewing governance structures to see how the committee's work could continue if changes at the federal affect our work.

Updates on New Projects

Data and Equity: We're exploring how data can help us better understand who's being served, and who might be getting left out. We're interested in more consistent reporting that breaks down data by things like race, gender identity, and veteran status. This could help us spot gaps and improve equity across the board.

Housing Placement Rubric: There's interest in working with Coordinated Entry and people with lived experience to create a tool for evaluating housing options. The idea is to go beyond availability, making sure the housing offered is actually safe, inclusive, and appropriate for the people being matched.

System Messaging: We've talked about reviewing messaging across TPCH materials, flyers, websites, reports, to ensure it's respectful, welcoming, and doesn't unintentionally exclude anyone. A workshop or resource for agencies might come out of this effort.



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COMMITTEE NAME: Youth Action Committee

Motions Passed by committee since last General Council Meeting

The Youth Action Committee has not passed any motions since the last General Council Meeting

Updates on Committee's Essential Functions

This Committee has taken a large focus on the work around the statewide Youth Homelessness System Improvement (YHSI) initiative and has been involved in ongoing planning meetings with the rest of the statewide team.

Updates on New Projects

Through the YHSI initiative, a statewide Youth Action Board (called "Arizona Alliance for Youth Board") has been created. The first meeting was August 6, 2025 and had attendance from youth with lived experience of homelessness in Pima County as well as Maricopa County and the rest of the state.

Committee Representative for General Council: