

ALIGNING FOR IMPACT:

A COMMUNITY-DRIVEN STRATEGY TO END HOMELESSNESS



Priorities & Goals

PRIORITIES	GOALS
Improve individual client experiences within the homelessness response system	<ol style="list-style-type: none">1. Support development of prevention strategies that intervene before homelessness occurs, reducing demand on the homeless response system.2. Increase access to innovative housing models, such as tiny homes, supportive encampments, and shared housing, especially for those experiencing unsheltered homelessness.3. Reduce returns to homelessness and increase positive outcomes by expanding housing stabilization services and tracking long-term outcomes.
Improve Workforce Capacity of Service Providers within the Homelessness Response System	<ol style="list-style-type: none">1. Develop a regional workforce strategy that addresses recruitment, onboarding, compensation, retention, and burnout/staff wellness.2. Support staff with tools and supervision that prepare them to address complex client needs.3. Secure sustainable funding for supportive roles, including peer-led services such as lived experience navigators or community health workers.
Optimize and Increase System Efficiency	<ol style="list-style-type: none">1. Launch a real-time referral and shelter bed availability platform to streamline access and reduce client wait times2. Pilot flexible aligned service delivery models, such as mobile units or supportive encampments with on-site supports.3. Centralization of services to bridge service gaps (e.g. emergency rental assistance, shelter referrals, landlord engagement) and streamline eligibility and documentation requirements across programs to reduce redundancies and client burden
Collaborate with External Partners on Multi-Sector Solutions	<ol style="list-style-type: none">1. Create landlord and property manager engagement initiatives, reducing barriers to housing access and improving retention.2. Improve collaboration with Public Housing Authority to streamline eligibility, referrals, housing access.3. Advocate as a coalition for policy change, funding flexibility, and progressive strategies and policies.4. Partner with healthcare and behavioral health systems to support mobile care, crisis response, and medical respite tied to housing